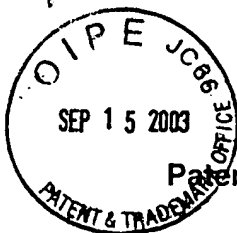


2122



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

Patent Application

Inventors: **A.D. Flockhart**
E.P. Mathews
J.Z. Taylor

RECEIVED

SEP 17 2003

Technology Center 2100

Case No.: **Flockhart 15-19-1**
Serial No.: **09/776,937** Group Art Unit: **2122**
Filing Date: **17 June 1999**
Examiner: **Chameli Das**
Title: **Customized Applet-On-Hold Arrangement**

Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

SIR:

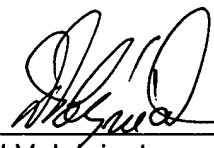
TRANSMITTAL LETTER

Enclosed is a Response to Office Action in the above-identified application.

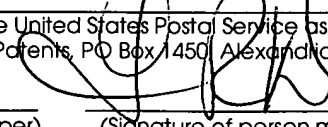
NO ADDITIONAL FEE REQUIRED

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 501602** as required to correct the error.

Respectfully submitted,

By 
David Volejnicek
Corporate Counsel
Reg. No. 29355
303-538-4154

Date: 11 Sept. 2003
Avaya Inc.
Docket Administrator
307 Middletown-Lincroft Road
Room 1N-391
Lincroft, NJ 07738

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.		
On <u>11 Sept. 2003</u>	<u>Tina R. Wilson</u>	
Date of Deposit	(Type name of person mailing paper)	(Signature of person mailing paper)